

# Model Script for Telephone Screening

Study Introduction	
<p>Thank you for calling to find out more about our research study or I am returning your call to provide more information about our research study.</p> <p>My name is Sam Jones, and I am a researcher at the University of Pittsburgh. The purpose of our research study, [name of study], is to look at the relationship between depression and threats of terrorism. Specifically, we want to determine whether individuals who are now depressed have had stronger reactions to the recent terrorist activities in the U.S., as compared to adults who are not now depressed, but were seriously depressed at some time in the past.</p> <p>We will be asking people to complete a series of questionnaires and interviews about their mood state, their levels of self-esteem, the kinds of problems they experienced growing up, and the like. We will also collect a small sample of blood to measure chemical markers of stress. It will require three study visits which will last approximately one hour and another two hours to complete the questionnaires.</p> <p>Do you have any questions or concerns? Now that you have a basic understanding of the study, do you think you might be interested in participating?</p> <p><b>If No:</b> Thank you very much for calling.[end call]</p>	<p>Word "research" must be stated</p> <p>If they are not calling you, indicate how you received their contact information</p> <p>Name of contact person</p> <p>Purpose of study</p> <p>Brief description of research procedures and time commitment</p> <p>Ask if they may be interested in participating</p>
Caller is Interested	
<p>But before enrolling people in this study, we need to determine if you may be eligible to participate. I would now like to ask you a series of questions about your current and past mood state. It will take approximately 20 minutes of your time.</p> <p>There is a possibility that some of these questions may make you uncomfortable or distressed; if so, please let me know. You can skip questions you do not wish to answer.</p> <p>I will keep all the information I receive from you by phone, including your name and any other identifying information confidential.</p> <p>The purpose of these questions is to determine whether you may be eligible to participate in the study. Additional screening at a later time may be necessary beyond answering these questions. Remember, your participation is voluntary; you do not have to complete these questions. Please feel free to stop me at any time if you have any questions or concerns.</p> <p>Do I have your permission to ask you these questions?</p>	<p>Purpose/ nature of current screening</p> <p>Address <b>risks</b> of collecting information recorded from the phone call</p> <p>Indicate if name or other identifying information will be recorded</p> <p>Indicate participation is voluntary and the subject can refuse to answer any question or withdraw at any time</p> <p>Explicitly obtain permission to ask the screening questions</p>

<b>Post Response Communication</b>	
<p>Based on your answers to the questions, it appears you may eligible to participate in the research study.</p> <p>Would you like to schedule a time to meet with the research team to obtain more details about the research study?</p> <p>In addition, would you like me to send you information to review before the meeting?</p> <p>Obtain the potential subject's contact information</p>	Potentially eligible for the study
<p>Unfortunately, based on your responses, you are not eligible to participate in the research study.</p>	Not eligible for the study
<b>Study Team Contact Information</b>	
<p>Thank you for taking the time to talk with me today. If you have any questions or concerns, please feel free to contact me. My name is [name] and I can be reached at [phone number] and/or [email address].</p>	

This script is a guide and must be customized based on your research study. If children will be screened, you need to obtain parental permission before speaking with the child. The child must also agree before you can begin to ask your screening questions. It is important you give the individual an approximate amount of time needed to complete the telephone screening. It is better to overestimate the time needed to allow for any discussions.